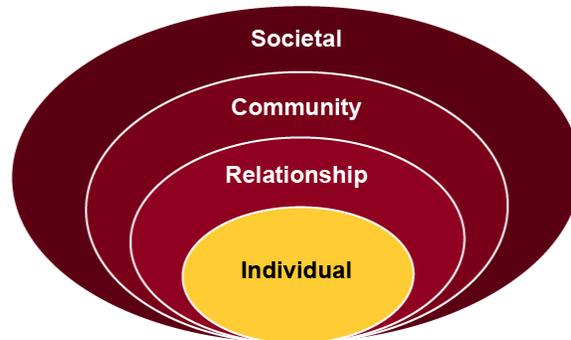




## Supporting COVID-19 Vaccination Information, Access, and Understanding



### Societal

Consider RESOURCES available through major, trusted organizations, including WHO, CDC, MDH, UMN, Health Systems, religious bodies.

- [CDC](#)
- [MDH](#)
- [MDH Video/translations](#)
- [MHF](#)

MN Community Health Centers:

- [Statement from Vatican](#)

### [Recall historical actions contributing to distrust in medicine and healthcare](#)

Create policies to increase access to vaccine:

- Low barrier sign up, timely/effective notification, accessible locations and hours, transportation childcare support, language support, efficient process, explicitly state costs/ patient information/identification needed

Establish clear, simple protocols, standing orders, language support, notes/documentation for return to work:

- [MDH](#)
- [CDC](#)
- [CDC Standing Orders](#)

### Community

Create materials specific to local concerns, questions and values. Utilize various media and messengers, with consistent, clear information. Information before, during, after vaccination.

- [CDC](#)
- Utilize pictures and diagrams, consider various health literacy levels and language needs.
  - o [WBUR on Photos](#)
  - o [The COVIDVACINE in my own words](#)
- Use trusted sources, community and faith leaders, primary care providers



- Consider both common and critical (value based) questions, time for consideration and reflection

### Relationship

- Trusted, patient, non-judgmental, knowledgeable messenger, safe space
- Local healthcare providers: Nurses/Medical Assistants, CHW, interpreters, cultural liaisons, PCP, pharmacist, dentist, public health/school nurse, teachers, community or religious leader
- Materials for trusted source:
  - o Vaccine background, side effects, timeline, components, questions and concerns
  - o [Structured Conversations](#)
  - o [Presumptive Yes Technique](#)

### Individual

The final decision is always up to the patient. Encourage patients to share their experiences/ stories in their own circles. Point of care tools for healthcare staff

- TRUST, HONESTY, PATIENCE, SAFETY, ACCEPTANCE OF ANY/ALL DECISIONS
- Understand types of decision makers: Acceptors/followers Interviewers( who seek out different perspectives and alternative opinions, Reliers, Exhaustive researchers, objective debaters